Advanced Paramedic Practice
Working together with primary care
Croydon GP PLT - 31/1/18

Agatha Nortley-Meshe
Assistant Medical Director

Ruth Tinson
Assistant Medical Director

Richard Chalkley
Advanced Paramedic Practitioner (Urgent Care)
Some facts about London

- Multicultural Capital city
- Multiclingural
- 300 languages
- Seat of Government & Monarchy
- 620 square miles
- 3 STPs in London
- 5 Police forces
- 5 Airports
- c8.9m Population
- Population swells everyday
- Clinical Commissioning Groups
- NHS
- Tourism
- 32

620 square miles

Population swells everyday
The London Ambulance Service today

More incidents than ever before

1,115,945

Total incidents in 2016/17

An increase of 6.6% compared to the previous year

1.9m calls
Demand increases year on year, last year we responded to over 1.9m calls and 1.1m incidents

Growing number of frail elderly people with complex health needs are living alone, and therefore more likely to call upon the LAS

Pan-London Service

Average time with a patient is 42min 41sec

c5,000 staff
63% of which are frontline
Our staff are changing – more graduates, more women, higher expectations, no longer a “job for life”

Patients with dementia, mental health needs and obesity provide increasing challenges for our services
Paramedics are AHPs who provide specialist care and treatment to patients who are either acutely ill or injured. They can administer a range of drugs and carry out certain surgical techniques.
QUIZ
How we care for the capital

Operating out of over 70 sites

2 Emergency Operations Centres

111 Services
(recently rated as Good by CQC)

Emergency Ambulances

Solo response units

Specialist teams
Transforming urgent and emergency care services in England
Urgent and Emergency Care Review
End of Phase 1 Report
High quality care for all, now and for future generations
Advanced Paramedic Practitioners
(Urgent Care)
APP(UC) – Development

PG Cert
Advanced Practice Health & Social Care

Clinical Rotations
Primary Care
Community Care
APP(UC) – Clinical practice

Emergency Operations Centre - Bow
Highly adaptable clinical resource

Cat1 → Cat4
APP(UC) Top Ten

DCA Conveyance %
APP(UC) Conveyance %
Feedback from patients

“[I] didn’t even know this team existed. Pleased to say that Mum continues to improve each day and remained at home with support.”

“A&E said they received such a good report […] that all they needed to do was take bloods and an ECG. [After] no more than 10 minutes we were transferred to RAMU.”
Richard’s experience
What’s next?

- Build
- Develop
- Improve
What’s next?

• Build

• Develop

• Improve
What’s next?

Your ideas about how Primary care and ambulance services can work better together